

THRIVE WITH
"PATHWAYS"

SCIENCE, PROVEN
MODELS & SUPPORTS



EVIDENCE-BASED CASE MANAGEMENT, CARE COORDINATION & SUPERVISION

NOVEMBER 29 - DECEMBER 1, 2017

SAN DIEGO, CALIFORNIA, USA



Program Resources

Core & Advance Skills

Practitioners

Leadership

Implementation

eLearning

Faculty Support

Peer Networking

Software & Web Tools

JOYFIELDS
INSTITUTE FOR
EVIDENCE-BASED
PROFESSIONALS

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WHAT THE EVIDENCE SAYS

Poor Practice Means...

Clients Are Harmed &

They Fail...

Employees Are Stressed, They suffer,

AND

Your Business Is Inefficient &

You Loose Money!

... BUT,

Not When You Attend The...

**Evidence-Based “PATHWAYS”
Conference & Workshops!**

CONFERENCE EVENT HIGHLIGHTS

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What To Look Forward To

November 28th (Arrivals Day)

Onsite Registration - (6:30-7:00PM)

Evidence-Based Professionals Networking Group (EBPNG)

Meet-up - (7:00-9:00PM)

November 29th

Optional Evidence-Based Pre-Conference Workshop

- (8:30 - 4:30pm)

Hands-on & Fast Paced, Participants Learn From Each Other, and

Train On Core and Advance Skills

Exciting Setting To Learn A-Z Of It. Discussion Challenges,

Effective Solutions, Current and Emerging Trends

Onsite Registration, Attendee Reception, Meet-up and Greet

(6:30-9:00PM)

November 30th

Create Your Very OWN Core Client Engagement, Competencies.

Choose From 3 Evidence-Based Tracks

1 - Motivation & Individual Engagement Track

2 - Family & Community Engagement Track

3 - Systems & Supports Engagement Track

Learn Strategies and Tactics For Working With Resistant and
“Hard-to-Serve” Client

Optional Outing to San Diego’s Gaslamp District. Dinner,

Shopping & Sightseeing

December 1st

Choose From 3 Evidence-Based Track

1 - Trauma Practice Track

2 - Intensive Case Management Track

3 - Practitioner Track

EBO Case Example Study & Discussion

Implementation Action Planning for What To Do Back Home

BONUS - Technology Tracks

Why YOU Don’t Want To Miss The Evidence-Based “PATHWAYS” Conference

o Gain Evidence-Based Professional Expertise - Acquire current and emerging education, learn from expert speakers and from our member resources

o Design Your Personalized Track - Participants can pick from 5 Breakout Tracks, and 16 sessions of topics chock full of strategies and tactics to efficiently get work done

o Software Technology - Demo the latest web tools and software technologies for improving your operation, refining your customers’ experience, and helping make life just a little better for employees!

EVIDENCE-BASED PROFESSIONALS PROGRAM HIGHLIGHTS

If you want to;

- o Achieve uncommon success with client and staff outcomes
- o Sync-up with stakeholders' funding focus
- o Win more grants and funding
- o Expand your funding streams

To THRIVE you must adopt evidence-based and strength-centered professional standards, organizational frameworks, and processes.

The upcoming program in San Diego places you, and your team in a position to learn how you can efficiently create, build on, and adapt what you already are doing - without “reinventing the wheel”.

* Team attendance highly encouraged. Take advantage of \$100 OFF in Group Savings.

Case management and services coordination entails the creation of assistive, collaborative partnerships with clients. The aim is to guide and provide supports and services in a way that helps clients successfully “work their world”, while improving their own experience as evidence-based professionals and minimize traumatic stress. Participants in this program will be in a position to learn how they can “hack” through to the essential elements for efficiently performing these functions.

The new administration has its sights set on evidence-based and proven approaches. In one of his first comments as HHS Secretary, Tom Price advocated that spending be focused on “what’s working”, stating that, “What we need to do is identify the things that are working and then fund those things that are working.”

If you would like to create a program that “works”, enhance and strengthen what you are already doing so it “works”, are not confident your process is “works”, or simply do not want to “re-invent the wheel”, you cannot afford to miss this program. Join us in the great city of San Diego, along with other colleagues, professionals, and experts committed to proven methods.

WHAT YOU CAN EXPECT

This program gives professionals the opportunity to enhance their capacity progressively through learning from basic, to better, and then advance understanding and skills. The program offers evidence-based tracks covering areas of engagement clients encounter, as well as staff development and self-care.

Participants can expect;

- o Choose from a 2-day conference only, or add a pre-conference workshop day for a comprehensive 3-day program packed with current and emerging topics to complete your learning
- o 1-Full day pre-conference core skills workshop examining core and advance skills evidence-based case management
- o 3-Full days of tracks of mental and behavioral change through effective individual and “family” engagement, supports and services
- o Interface and network with top experts and peers
- o Earn 20 CE Training Hours

TOPICS, AGENDA-AT-A-GLANCE

TUESDAY - NOVEMBER 28, 2017

6:30 - 7:30pm ON-SITE REGISTRATION OPEN

WEDNESDAY, NOVEMBER 29 2017

7:30 pm Breakfast (provided), Networking , Registration
 General Session: Full Day Comprehensive Pre-Conference Workshop

8:30 - 4:30 Evidence-based Practice for Strength-based & Person-centered Case Management, Care Coordination & Supervision

4:30 Pre-conference Workshop-Day concludes

6:30pm Registration Open, Networking

6:00-9:00pm Evidence-Based Professionals Networking Group (EBPNG) Meet-up Reception
 Polanco Kitchen & Bar, Hilton Hotel

THURSDAY, NOVEMBER 30TH, 2017

7:30 Breakfast (provided), Networking. Registration

8:30 General Session - Welcome Remarks & Presentation

**9:00am - 4:30 Concurrent Breakouts
 (Attendees Free To Choose From All Three Breakouts)**

	INDIVIDUAL ENGAGEMENT	COMMUNITY ENGAGEMENT	SUPPORTS ENGAGEMENT
9:00	Finding & Using Motivation for Engaging “Hard-to-serve” Persons who are Mandated, or Ambivalent About Participating	Interviewing Techniques to Engage Individuals & their ‘Families’ in the Care Coordination Process	Housing First: An Overview in Permanent Supportive Housing
10:30	AM NETWORKING BREAK		
10:45	Making Sense Out of Resistance: Using Accurate Empathy to Build on Engagement and Assistive/Collaborative Relationship	Goal setting & Plan Development with individuals/Families & Groups	Housing, Jobs & Care Coordination for Veterans, Homeless & Other Target Populations
12:00	LUNCH		
9:00	How to Transition to the Development of a Strength-based, Recovery Oriented, Person-centered Plan Using Advance Facilitation Skills	Family Engagement & Coordination for Working with Youth	Property Management & Service Coordination
2:30	PM NETWORKING BREAK		
2:45	Managing Daily Interactions with Individuals Related to Participation in Supports & Services Tied to Intra-personal Drives	Prioritizing Interventions: What comes first?	Fostering tenant/client as leaders
5:00	Evidence-Based “PATHWAYS” Day Concludes		
6:15	OPTIONAL OUTING: If you have no plans for the evening! Outing to San Diego’s Gaslamp district for Dinner, shopping & sight-seeing & on your own		

FRIDAY, DECEMBER 1ST, 2017

7:30 - 8:30 AM Breakfast (provided), Networking

**9:00am - 12:00 Concurrent Breakouts
(Attendees Free To Choose From All Three Breakouts)**

TRAUMA & PRACTICE

INTENSIVE CASE MANAGEMENT

DATA & TECHNOLOGY TRACK

8:30 Developing an understanding of “Trauma Informed” Practice with “Hard-to-serve” persons

Opioid Addiction: Care management with individuals, families and groups impacted

Gathering, Evaluating & Presenting Data for Evidence-Based Success

10:30

AM NETWORKING BREAK

10:45 Understanding and Leveraging Traumatic Stress & Vicarious Trauma to Enhance Self-care, Care Coordination & Services Delivery Excellence

Dual Hat - Wearing the “2-Hats” in **Community Supervision of Justice Involved Citizens**

Powerful Tool & Technologies for Removing the “grunt” in Routine Work With Clients & Staff

12:00

LUNCH

1:00

General Session

Case Study of an Evidence-Based Organization (EBO): The San Mateo County Probation Department

2:30

PM NETWORKING BREAK

2:45

Close ou Guided Implementation Action Planning

3:30

Closing Remarks - Evidence-Based “PATHWAYS” Workshops & Conference Concludes

ATTENDEE TESTIMONIALS

- Being a former adjunct college Speech/Communications instructor for the City Colleges of Chicago, I was elated that all of the presenters were exceptionally prepared and very professional facilitating their instructional programs.
- I can truly say that the instructors I have had facilitated “Excellent” presentations. This in itself speaks volumes to the overall quality of Joyfields programs. M. H., Illinois Dept. of Corrections
- The speakers were wonderful! The discussion level of instruction was a nice change!
Yes, please use my comments for testimonial! What I particularly liked is the different participants from big agencies serving hundreds of clients and yet we have very similar needs and brainstormed together how we can incorporate the training material into the systems we work in. I come from and work for a small island and small community.
- The speakers were the most informed I have encountered!
- I especially enjoyed the other facilities feedback and comments. They were valuable as learning tools on how to solve some issues in my community
- I was never dissatisfied with any aspect of this program. I loved meeting everyone and I feel that I was able to expand my thoughts due to the information provided. I loved the size of this program. That we had such a small group really allowed for us to brainstorm and learn from each other on a personal and professional level.
- I really enjoyed the content of the program. I believe that I took away some great information that will allow me to enhance my program.
- When I was first asked to attend this training, I thought to myself, “Not another training!” Now am glad I came. It’s the best training I have attended in a good while!
- I liked the way the instructor was able to relate the class to our jobs.

OPTIONAL PRE-CONFERENCE WORKSHOP

Evidence-based Practice for Strength-based & Person-centered Case Management, Care Coordination & Supervision

Wednesday November 29th

8:30 - 4:30 PM

BREAK THROUGH WITH EVIDENCE-BASED CASE MANAGEMENT NUTS AND BOLTS

This full-day pre-conference workshop teaches the processes for assessing, planning, facilitating and advocating for options and services designed to help human and justice services clients efficiently meet their individual needs. It is intended to prepare the practitioner for developing advanced and intentional skills by helping them develop a deeper understanding of the way in which approaches and dialog affect the recipient. This knowledge is fundamental to the practitioner's ability, not only to understand how the brain works in dialog, but also how the use of approaches that are facilitative and guiding versus prescribing and correcting increase the ability of the recipient to benefit from the care and supervision provided.

Case managers and care coordinators are assistive, collaborative partners providing guidance and supports. At this program participants will be able to learn how to play their strength-centered role to help individual clients they work with achieve outcomes they desire. Using relevant examples, participants will learn how they can help their clients achieve desirable outcomes through promotion of quality and effective interventions which link individuals to appropriate resources.

Learning Goals & Objectives

On this program, participants will be in a position to learn;

- Current trends in care coordination
- New state and federal requirements
- Strength-centered vs. deficit-based approaches
- Components of successful care coordination
- Successful transfers to insure delivery of integrated delivery of services
- Care Coordination: Interventions and Discharge Cues
- Linking people with systems that provide them with resources, services and opportunities
- The Case Manager's Role, Tasks and Functions
- Client Level Interventions (face-to-face)
- Support for the Dual Role
- Deficit Based Case Management Strategies
- Strength Based Case Management Interventions
- Strength Based Case Management Activities
- Strength Based Case Management Approach
- Making Sense Out Resistance
- Case Management Process
- Facilitated Activities
- Determining clients' level of readiness for change by Using Motivational Interviewing and the Transtheoretical Model for Change
- Stage-matched recovery oriented goals, objectives and interventions for increased accountability and improved client outcomes

Tools, editable forms, other resources for your use back home.

Thursday, November 30th

THREE (3) CONCURRENT BREAKOUT TRACKS

INDIVIDUAL ENGAGEMENT & MOTIVATION TRACK

Finding & Using Motivation for Engaging “Hard-to-serve” Persons who are Mandated, or Ambivalent About Participating

This session teaches the practitioner how to “reframe” the way resistance of any kind is understood differently by an evidence based practitioner than an intuitive practitioner. It really defines the Evidence Based Practitioner and strengthens the use of intentional approaches from a knowledge base and sets the tone for selecting strength-based strategies in what is normally a high stress encounter. The practitioner will learn how to find the “intra-personal” fuel of the recipient that moves from resentful to self-caring participation

Making Sense Out of Resistance: Using Accurate Empathy to Build on Engagement and Develop an Assistive/Collaborative Relationship With Hard-to-Serve Persons Who Are Resistant to participation

This session teaches the practitioner how to “reframe” the way resistance of any kind is understood differently by an evidence based practitioner than an intuitive practitioner. It really defines the Evidence Based Practitioner and strengthens the use of intentional approaches from a knowledge base and sets the tone for selecting strength-based strategies in what is normally a high stress encounter.

The practitioner will learn how to find the “intra-personal” fuel of the recipient that moves from resentful to self-caring participation

Basic Skills for Transitioning to the Development of a Strength-based, Recovery Oriented, Person-centered Plan Using Advance Facilitation Skills

It is beneficial if participants in this session attended the previous 2 sessions, or already possess some advance understanding of the case management process. This session brings the previous two sessions into focus in a guided demonstration of Advanced Facilitation of a case-manager, probation officer, health coach, or any practitioner who may be tasked with developing an individualized treatment plan using the person-centered planning process.

This skill helps the participant develop goals that target the critical life functions lost to disease, mental illness, criminogenic risk and behavior, substance use disorders etc.

Participants in this session will be in a position to learn how they can tie all services and treatment objectives and interventions to goals that are specifically about the critical life function that most matters to the recipient for recovery. What this does is to greatly enhance engagement, participation, and improvement.

Basic & Advance Skills for Managing Daily Interactions with Individuals Related to Participation in Supports & Services Tied to Intra-personal Drives

This part of the training builds on the discussion and skills discussed in day one and day two. The practitioner learns how to shift from prescribing advice to solve problems and replace those urges with evidence base evocative strategies that avoids roadblocks and keeps the recipient in the active role. A main outcome for the practitioner is learning how to use evocative strategies to guide the individual to self-governing decisions rather than prescribing advice.

Thursday, November 30th

SYSTEMS & SUPPORTS TRACK

Housing First in Permanent Supportive Housing

What is Housing First? Housing First is an approach to quickly and successfully connect individuals and families experiencing homelessness to permanent housing without preconditions and barriers to entry, such as sobriety, treatment or service participation requirements. Supportive services are offered to maximize housing stability and prevent returns to homelessness as opposed to addressing predetermined treatment goals prior to permanent housing entry.

Housing First emerged as an alternative to the linear approach in which people experiencing homelessness were required to first participate in and graduate from short-term residential and treatment programs before obtaining permanent housing. In the linear approach, permanent housing was offered only after a person experiencing homelessness could demonstrate that they were “ready” for housing. Participants in this session will be in a position to:

1. Identify Housing First Programs
2. Identify Housing First practices
3. Learn and adopt Housing First service approaches

Housing, Jobs & Care Coordination for Veterans, Homeless & Other Target Population

Property Management and Service Coordination in Supportive Housing

Property Management and Service Coordination in Supportive Housing is an approach that blends duties and tasks of both property management and supportive service staff to ensure housing stability and safety for all residents. It involves the design and delivery of supportive services that facilitate access to a comprehensive array of services that are tenant focused and fosters independence, while effectively addressing tenants’ needs in a housing environment.

This model works especially well for the chronically homeless, which include persons with histories of mental health, substance use disorder, and physical challenges. Participants will be in a position to learn:

1. How to screen in for maximum acceptance of tenants for housing units
2. How to build collaborative relationship with both property management and support service staff
3. Effective Engagement Strategies

Fostering Tenants and Clients as Leaders

Leadership development opportunities for tenants are created and /or supported by all partners, such as training opportunities, employment opportunities, opportunities to facilitate peer self-help groups, and opportunities for participation with tenant councils, other tenant-led organizations, and/or decision-making bodies. Participants will take away:

1. Identify skills to assist tenants in developing or enhancing leadership skills
2. Identify opportunities for tenants to use and practice skills
3. Identify and create a group of tenant leaders that can work with-in supportive/affordable housing to train other tenants

Thursday, November 30th

FAMILY & COMMUNITY ENGAGEMENT TRACK

The Case Manager's Purpose Role and Function to Achieve Desired Outcomes

A core component to successful intervention is a trusting relationship between the professional and the consumer. A component to building trust is for both parties to clearly understand the purpose, role and function of the relationship/intervention.

Attend this interactive session to review core components to beginning to build a relationship with consumers. Special attention will be provided regarding engaging resistant and mandated consumers and significant others in their lives.

Goal Setting and Plan Development with Working With Individuals and Their Families and Groups

Once the purpose role and function of a relationship is established it is important to develop clearly defined goals, objectives and tasks. What is the desired outcome of our professional relationship (goal)? What measurable change are we working towards achieving (objectives)? What actions need to occur to achieve the desired goal and objectives? When goals objectives and tasks are clearly defined, and understood during the contracting stage of an intervention the likelihood of achieving your programs desired outcomes will improve.

Interviewing Techniques for Achieving Durable Outcomes with Resistant Individuals, Their Families & Relationships

Attend this workshop to learn strength-based and solution-focused interviewing techniques to engage consumers. You will learn specific types of questions that can be used that will assist both the professional and the consumer in developing a positive working relationship. Professional may hear, "I don't want to be here". "Why do I have to be here?"

This session will help address how to you engage individuals/groups that do not want to be engaged.

Prioritizing Interventions

Have you ever had so much to do you become overwhelmed you are unable to complete anything? Or you just choose to do nothing? It is a skill to collaborate with individuals/groups to prioritize interventions and next steps.

Attend this interactive workshop to practice and learn how you can prioritize interventions.

DECEMBER 1ST

TWO (2) CONCURRENT TRACKS

TRAUMA & PRACTICE TRACK

Developing an understanding of “Trauma Informed” Practice with “Hard-to-serve” persons. Using Trauma Informed Approaches and Avoiding Practices That Increase Resistance Due To Trauma Histories

Trauma is one of the drives for the way a person responds to various activities in a dialog. Often the behavior driven from a trauma informed response appears to be pejorative, and an intuitive practitioner often misjudges, confronts, advises, teaches or holds the person accountable. Such approaches lack understanding of the recipients experiences and responses and may actually re-injure and be further traumatic, or worsen their ability to benefit from intervention.

This session teaches participants skills for avoiding an intuitive response that re-injures and strengthens resistance.

The use of any evidence based practice is founded in the principle of “Attunement”. For any behavior change issue, from engagement through participation, improvements in health behaviors, or changes in any life domain, the practitioner is most effective if the first goal is to understand how the person works the world from drives that originated long before supports and services were sought.

Vicarious Trauma, Self-Care and Care Coordination: When it is time for the case manager?

Professionals who work with individuals/families and communities are exposed to primary and secondary trauma. These same professionals may experience a workload that does not allow them enough time to consider taking care of themselves.

Attend this session to;

- 1) Realize human, social and justice services professionals are impacted by primary and secondary trauma,
- 2) Recognize the signs and symptoms of exposure to trauma, and
- 3) Review techniques to reduce the impact of trauma.

INTENSIVE CASE MANAGEMENT TRACK

Care Management with Individuals and Families Impacted by the Opioid Addiction

Learn from the individual and their family. Learn and ask questions from a person who is in recovery; what did they need from professionals, what helped them on their road to recovery? What barriers did they face? How can professionals help them address their barriers? Learn and ask questions from the family member who loves a person impacted by addiction.

Dual Hat - Wearing the “2-Hats” in Community Supervision of Justice Involved Citizens

Balancing the underlying need to protect the public while helping the justice involved client successfully complete orders of probation can be very challenging. Wearing the “2-Hats” is the process of managing both these functions which justice professionals have. It takes very special case management skills to perform these two functions well, or balance them.

This session examines the way in which case-management has been a natural part of community corrections and reentry, probation, parole and other service provider staffs supervising justice involved clients in their communities. It also takes a look at the way in which the process and alternatives to incarceration and jail diversion has created the need to increase the focus on case-management to the level of formal practice.

DECEMBER 1ST

GENERAL SESSIONS

The Evidence-Based Organization & Practitioner: Case Example

San Mateo County Probation Department: A Case Study for Evidence-Based Organizations & Practitioners
A case study of the San Mateo County Probation Department, a Certified Evidence-based Organization (CEBO). The agency took intentional steps to become evidence-based both as an organization, and has methodically been moving its entire staff toward becoming evidenced. The presentation and discussion will be facilitated by Chief John Keene, the agency's Chief Probation Officer.

In this presentation, Chief Keene will review what prompted their decision to become evidence-based, process they underwent in determining direction they should go, lessons learned, what they would do differently, and benefits derived, both immediate and longer term.

The San Mateo County Probation Department has the vision to be a proactive and innovative agency which facilitates positive changes in offenders' behaviors that reduce recidivism and foster a law-abiding lifestyle.

Its mission is to enhance community safety, reduce crime, and assist the victims of crime through offender accountability and rehabilitation.

Implementation & Action Planning

Team re-unite to put together their draft implementation action plan for when they return. The goal is to be in a position to present their findings from the conference, and at the same time present a plan of action they could share with colleagues, discuss opportunities and ideas for improvement, assign responsibilities and implementation as soon as possible.

This approach helps to address change management challenges and colleagues' resistance toward intended changes and improvements.

WHY ATTEND?

- Get there quicker, and for less with faculty-guided do-it-yourself approach
- Eliminate costly mistakes with affordable expert review of your plans and progress
- Receive up to 2 Hours of free post event consulting support to help you get there quicker
- Get listed online and demonstrate a commitment your stakeholders can see
- Access a rich library of online eLearning resources to ramp-up your capacity building efforts
- Use enterprise software tools to track and report work you are doing

WHO SHOULD ATTEND?

Executives and staff at youth and adult human services and justice services settings including:

- | | | |
|---|--|---|
| - Case Management & Coordination Teams | - Court Administrators | - Safety Officers |
| - Behavioral Healthcare & Substance Abuse Teams | - Mental Health and Prevention Center Professionals | - Nurse Care Professionals |
| - Probation, Parole & Community Corrections personnel | - Community Services Organizations, Services Providers | - Prevention staffs |
| - Clinical Directors & Staff, Social Workers & Counselors | - Resident populations staffs | - Housing & Workforce Specialists |
| - Sheriff's departments | - Training departments | - Psychologists, Psychiatrists and Therapists |
| | - Government Agencies | - Pastoral counselors |
| | - Disability Management Professionals | - Researchers & Planners |
| | | - Pre-Release Specialists |

CERTIFICATE & CONTINUING EDUCATION TRAINING HOURS

Joyfields Institute CE: Approved for CE hours. Instruction by eminent evidence-based programs trainer organization. Upon completion of the course, participants will receive a certificate as evidence of your accomplishment and status as a practitioner who has acquired specific new skills. Many licensing/certification bodies accept this designation. Please check with your licensing body.

Social Workers & Counselors: Approved for CE hours. Joyfields Institute is an approved education provider by Society for Evidence-Based Professionals (EBP Society). Many licensing/certification bodies accept this designation. Please check with your licensing body.

Certified Evidence-Based Professional: Approved for CE hours. Joyfields Institute is an approved education provider by Society for Evidence-Based Professionals (EBP Society). Many licensing/certification bodies accept this designation. Please check with your licensing body.

Licensed Alcohol & Drug Counselors: Approved for CE hours. Joyfields Institute is an approved education provider by National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

Substance Abuse Counselors: Approved for CE hours. Joyfields Institute is an approved education provider by National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

Professional Counselors: Approved for CE hours. Joyfields Institute is an approved education provider by the National Association of Alcohol and Drug Abuse Counselors (NAADAC)/National Certification Commission (NCC) Provider #745. Many licensing/certification bodies accept this designation. Please check with your licensing body.

California State Standards & Training for Corrections: Approved for CE training hours. Joyfields Institute is a approved California State Standards and Training for Corrections (STC) education provider.

FACULTY

June E. Fisher, MSW, LSW, Principal, Dynamic Training Solutions

June E. Fisher, MSW, LSW has over 20 years of experience providing training and education services to professionals, children, youth, families and their communities. Ms. Fisher provides dynamic interactive live and web-based workshops for families, agencies and communities. Her knowledge and skills include working with human and social services teams and systems in the areas of intellectual disabilities, child welfare, trauma, mental health, and drug and alcohol.

Ms. Fisher is nationally recognized for her skills as a Certified Trainer and Curriculum Writer. In 2009 she was named “Trainer of the Year” by the Pennsylvania Child Welfare Training Program. She is also a Certified Federal and Child and Family Service Review (CFSR) Evaluator experienced with the mandated Federal outcomes and the program improvement plan (PIP) process.

She has been a Court Appointed Special Advocate (CASA) in Cumberland County Pennsylvania since 2009.

Ms. Fisher works with the Pennsylvania Child Welfare Resource Center at the University of Pittsburgh and also serves as associate faculty member at Joyfields Institute for Professional Development.

Ms. Fisher earned her Bachelors of Social Work degree from Temple University and her Masters in Social Work at Widener University.



Joyce Grangent, Supportive Housing Trainer and Consultant, JG Consulting Services



Joyce Grangent, a nationally-recognized trainer to supportive housing agencies and nonprofit organizations, has worked to break the cycle of homelessness in the United States for over 18 years. Ms. Grangent is perhaps best known for her ability to help expand and increase program efficiency for supportive housing providers.

The method and philosophy Ms. Grangent uses to achieve these astonishing results, is to increase individual, and team leadership capacity among staff. Her core values drive the work she does. She believes;

Every Person Deserves Housing
Every Person Deserves to be Respected
Everyone is Employable
Engagement is Key to Client Satisfaction

Ms. Grangent is an experienced program process designer for the supportive housing industry specializing in; How to engage clients in Anti-Poverty Strategies, Building Staff/Client Partnerships, Supportive Housing Dimensions of Quality, and Strengthening Staff Impact with Clients

She has extensive experience having served as a practitioner, as an advisory board member, and as an active consultant. During her tenure with the Illinois Corporation for Supportive Housing as Senior Program Manager for Services and Program Development, Ms. Grangent worked with numerous Supportive Housing Agencies throughout the country and contributed to the development of workable solutions that improving programs and operational outcomes.

Ms. Grangent has a particular interest, passion and expertise in providing services to homeless people with disabilities, and who want employment. Also, Ms. Grangent is certified by Georgia Council on Substance Abuse as a Certified Addiction Recovery Empowerment Specialist (CARES).

Her engaging training approach is powerful and her practical techniques empower and strengthen staff capacity for doing the work.

FACULTY (contd)

John Keene, Chief Probation Officer, San Mateo County Probation Department

Chief Keene was appointed Chief Probation Officer in June of 2013. Chief Keene brings more than 20 years of law enforcement experience to his role. Prior to his appointment he served as Deputy Chief Probation Officer in Alameda County.

Chief Keene earned his Juris Doctorate from Southern University Law Center. He earned his Bachelor of Science in Political Science from Southern University in Baton Rouge, Louisiana.

Chief Keene is committed to Public Protection, Victim Restoration, and Offender Rehabilitation. He believes that the development, implementation and sustainability of Evidenced Based Programming is the future of Community Corrections.



5.5 KEY REASONS TO ATTEND AND BECOME EVIDENCE-BASED

- Reason #1.** You become so nimble, and quick - very quick!
- Reason #2.** Your clients successfully work their world, and thrive
- Reason #3.** The professional in you, and your team is renewed and it shows up in your work. You, my friend become genuinely good at what you do
- Reason #4.** You and your agency are attractive to customers, funders and stakeholders
- Reason #5.** You put on legal “armors” inherent with your commitment to proven approaches
- Reason #5.5.** You have less stress, and Oh

Extra....

- Reason #5.6.** You make money, lots of it. You save loads of money too because you use resources well

FACULTY (contd)

Mark Lewis, LMSW, MCSW, MINT, EBP Implementation Specialist, Author, “Motivational Interviewing: Core Skills for Durable Behavioral Change”



Mr. Mark Lewis is best described as a person who is focused on staff development and training for the purpose of improving the moment of contact between a practitioner and the individual receiving services. His trainings are known for depth of knowledge and effectiveness in providing clear influence on the participating practitioners' skills. His experience includes case management, treatment, supervision, staff development, and management of adult and juvenile justice programs including a very specialized program for Parolee-Sex Offender Alcoholics and Addicts.

Mr. Lewis began his career as a Law Enforcement and Corrections Specialist in the United States Air Force. During his 10 years of service Mr. Lewis performed as a Law Enforcement Supervisor and later as a Master Instructor in the Air Force Police Academy. Following the Air Force he completed a Bachelors Degree in Psychology at the University of Michigan, and the Masters of Clinical Social Work at Michigan State University. He is a Licensed Master Social Worker (LMSW) and a member of the International Motivational Interviewing Network of Trainers (MINT), and carries advanced credentials in other evidence based practices.

In 33 years of practice Mr. Lewis has worked in various public and private human services programs and held positions ranging from clinical therapist, case-manager, director of operations for a national managed care company, director of utilization management, and contract

negotiator. Currently Mr. Lewis holds a position with the Michigan Department of Community Health where he is responsible for the implementation and sustainability of evidence-based practices and best practice across the public health system.

Mr. Lewis is also an adjunct professor at the Oakland University School of Medicine, the University of Michigan-School of Social Work, and the Wayne State University-School of Medicine-Department of Psychiatry-Research Division.

As a Joyfields Institute Associate Faculty Mr. Lewis leads the staff development and training activities, systems and process design improvements and leadership enhancement practice.

Sobem Nwoko, President, Joyfields Institute. Founder Evidence-Based Professionals Society

Mr. Nwoko is Founder and President of Joyfields Institute for Professional Development serving the human and social services fields. The company is the world's leading training, staff development and programs evaluation company for evidence-based approaches. Evidence-based approaches have shown through research and documentation to produce their intended outcomes.

Prior to founding the company, Mr. Nwoko spent 20 years working at major corporations in various senior management roles, including Vice President of Marketing, Chief Technology Officer and Chief Operating Officer. He has managed customer sales and service operations and was responsible for over 350 employees.

Mr. Nwoko has built Joyfields Institute into the go-to resource public and private agencies look to for evidence based training, education and capacity building. The company has served over 1000 public and private agencies in all 50 US states and 15 countries. The company's programs are delivered via on-site and online at its own as well as customer locations, and conferences and e-newsletters.

Recognizing a need for a cohesive community of organizations, practitioners and professionals who are engaged in the evidence based movement, Mr. Nwoko founded the EBP Society, the Society for Evidence Based Organizations and Practitioners. The organization is dedicated to help build capacity and enhance the careers of professionals in the field of behavioral and mental health by providing efficient access to evidence-based education and resources, promoting adoption of evidence-based and strength-centered approaches for working with customers and with one another, and facilitating professional certifications for agencies and their staff.



Mr. Nwoko is a graduate of University of Maryland where he studied Mass Communications. He did post-graduate work in Instructional Technology at Towson State University and participated in several executive development training programs. He also serves as a coach for Dale Carnegie Training.

PARTIAL LIST OF CUSTOMERS

4-H Youth Development
9th Circuit Court - Family Division

A

A. L. Harris Prison Reentry Consulting Services
Ada County Juvenile Court Services
Ada County Juvenile Court Services
Addiction Treatment Services
Agape Means Love
Apache Behavioral Health Services
Appalachian Judicial Circuit

B

BCFS Education Services
Beach Cities Health District
Berkshire County Sheriff's Office
Blue Mountain Action Council
Bryant Middle School

C

C.A.S., Inc.
Carroll County Health Department
Catholic Charities
Centerstone
Cherokee Nation - Reentry Services
Cherokee Nation - Jack Brown Center
Children's Bureau of Southern California
Childrens' Trust of Florida
City of Decatur, Alabama
City of Houston HHS
City of Pasadena Public Health Department
City of Richmond - Dept. of Justice
City of San Jose
Cleveland Department of Public Safety
Clinton County Community Supervision
Confederated Salish & Kootenai Tribes
Cool Aid Soicety
County of Orange Behavioral Health
County of Santa Barbara, ADMHS
Court Svcs & Offender Supervision Agency
Cowlitz Tribal Treatment

D

Dale County Juvenile Court
Del Norte County Probation

E

Eagle Eye Farm
Eastern Ohio Correction Center
ESHG NE FL

F

Family Youth Interaction Community Services

G

Gallatin County Detention Center
Ghana Prisons Service
Grayson County Juvenile Services
Green Hills Community Action Agency
Greenlee County Courts Probation Dept.
Griffin LPC, Inc.

I

Idaho Department of Mental Health
Imperial Valley Regional Occupational Program
International Institute of Los Angeles
Iowa Juvenile Court Services
Imperial Valley Regional Occupational Program - Thrive

J

Jefferson Community Action Programs
Jubilee Housing

K

Kansas Department of Corrections
King County- Washington

L

LA County Probation
LA County Sheriff's Department
Lafayette Parish Sheriff's Office
Larimer County Community Corrections

M

Mayo Clinic
Mescalero Drug Court
Miami Dade Community Action & Human Services
MN DOC Community Reentry
Monroe County Juvenile Court Probation

N

Neighborhood House Association
Nestor Consultants, Inc
Nevada Department of Corrections
New London Homeless Hospitality Center
New York City Department of Health and Mental Hygiene
Nexus Services Inc.
Nulton Diagnostic and Treatment Center
NWCCC

O

Ohio Department of Youth Services
Options for Recovery
Orange County Corrections

P

PMHCC-CTT
Poarch Band of Creek Indians
Pretrial Services Agency of DC
Pyramid Lake Tribal Health Center

R

Rappahannock Regional Jail
Reynolds & Associates
Rimrock
Romanian Prison Service

S

Saginaw County Community Mental Health Authority
San Diego County Probation Department
San Mateo County Probation Department
South Carolina Dept. of Alcohol and Other Drug Abuse Services
SEARCH Homeless Services
Seasons Center for Behavioral Health
Sentinels of Freedom Headquarters
Spokane Washington Action Partnership
Social Model Recovery Systems
South Dakota Court Services
Southern CA Alcohol & Drug Program
Spokane County Juvenile Court
St Tammany Parish Sheriff's Office
STAR Community Justice
State of Florida Department of Juvenile Justice
State of NC DHHS
STOP Organization of Hampton Roads

T

The Center for Children & Families
The Recovery Place
Travis County Drug Court
Tule River Indian Youth Development Project

U

United States Probation and Pretrial
United States Probation Office
US Pretrial Services & Probation Office
US Probation-Jacksonville
US Probation-Tampa
US Probation-East St, Louis
US Probation & Pretrial - KS
US Probation - Central District of CA
US Probation Office - Southern Dist. of Alabama
US Probation Office, NDOK
US Probation-Eastern Dist. of Louisiana
US Probation-Middle Dist. of Florida
US Probation-Northern District of Texas
US Probation-Southern Dist. AL
US Probation-Southern District of Alabama

U

Ultimate Medical Academy - UMA

V

Ventura Public Defender's Office
Village of Skokie
Vista Hill

W

Watts Healthcare Corp. - HOU
Waukesha County Department of Health & Human Services
Wayne County - Department of Children and Family Services
Westcare - CA
White Mountain Apache Behavioral Health Services
Wisconsin Dept of Workforce Development
World Relief Corporation
WY Dept. of Health, Behavioral Health Division

Y

Youth Coop
Youthzone

ACCOMMODATIONS, REGISTRATION FEE, INTERNATIONAL PARTICIPANTS

All training activities will take place on the premises of our campus host hotel located at the fabulous;

Hilton Hotel San Diego Mission Valley, 901 Camino Del Rio S, San Diego, CA
Tel: (619) 543-9000

A block of rooms has been reserved from November 25, 2017 - December 3, 2017 at the group rate of \$104 (REDUCED FROM \$129) plus applicable taxes and fees. Our room block includes reduced parking \$5 for day use, \$12 for overnights) and complimentary wi-fi in the guest and meeting rooms. These benefits cost extra should you book outside the block.



How to reserve your room:

Participants are responsible for making own accommodation arrangement. Please make your reservations now. Booking a reservation online or by phone. To begin the process, click on “Book a Room” below to receive our group’s preferred rate.

Online: Book your room online now. Copy over the following entire link;
http://www.hilton.com/en/hi/groups/personalized/S/SANMVHF-CM1-20171125/index.jhtml?WT.mc_id=POG

Telephone: Call 1-800-682-6099 to make your reservation. Mention our Group Code, “CM1” (CM one) to receive our negotiated group rate. We think you will enjoy it here and look forward to seeing you.

If you need further assistance, please contact our office at +1(770)409-8780 or click here to send email.

3-Day Program (Includes full-day workshop)	
• Individual	\$995.00
• Group/Team	
Number registrants	Rate/Person
2-3	\$895.00
4+	\$795.00

2-Day Program	
• Individual	\$695.00
• Group/Team	
Number registrants	Rate/Person
2-3	\$595.00
4+	\$495.00

EVENT REGISTRATION FORM

Workshop Name: _____ Dates: _____

AUTHORIZING MANAGER

Full Name: _____ Title: _____

Company: _____

Address: _____

City: _____ State: _____ IPC/Zip: _____

Email: _____ Phone: _____

ATTENDEE #1

Full Name: _____ Title: _____

Email: _____ Phone: _____

ATTENDEE #2

Full Name: _____ Title: _____

Email: _____ Phone: _____

ATTENDEE #3

Full Name: _____ Title: _____

Email: _____ Phone: _____

ATTENDEE #4

Full Name: _____ Title: _____

Email: _____ Phone: _____

REGISTRATION FEE CALCULATION

Single attendee: \$ _____ X 1 \$ _____

Team of 2 - 3 \$ _____ X _____ \$ _____

Team of 4 or more \$ _____ X _____ \$ _____

SUBTOTAL \$ _____

ADD MEMBERSHIP (circle one)

Individual Plan - \$100 | Team Plan - \$700 | Enterprise Plan - \$1600 \$ _____

Existing Member, subtract 10% (-) \$ _____

PAY GRAND TOTAL \$ _____

PAYMENT METHODS (circle one): Credit Card Wire Check Bill Me PO # _____

Credit Card Name (circle one): MC VISA AMEX DISCOVER

Name on Card: _____

Card Number: _____ Expiration Date: _____

Mail Checks Payable To Joyfields Inc To: 5805 State Bridge Road, Suite G255 | Johns Creek, GA 30097

Fax Completed Form to +1(678) 605-0271

Scan Email to info@joyfields.org.

For more information call: 770-409-8780